

Darryl M. Matthews

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SUMMARY

Experienced Information Technology professional with 20+ year background in Report Writing, Database Support, Systems Analysis, Team Leadership, Program Development & Testing and Problem Resolution as well as Personnel Administration and Professional Development. Possess exemplary skills in written and verbal communications. Proven abilities in organizing application development workflow and utilizing a proactive approach to problem solving. Responds to inquiries and questions in a timely & professional manner. Works closely and effectively with all levels of management to satisfy project/productivity requirements. Able to build and foster proficient workplace environment through application of proactive management techniques.

RELEVANT SKILLS

- Crystal Reports XI, Oracle (PL/SQL), Adobe Acrobat, Adobe Photoshop, Adobe Captivate, Adobe Premiere, MS Office XP (All Products), MS Project, MS Publisher, Visio, WordPerfect, UNIX, MVS, Win 95/98/ME/XP, MS-Access, Informix, Sage MAS90, Epicor Vista ERP, SQL Server 2005, T-SQL, Microsoft Small Business Server 2003 (Active Directory/Exchange).
- Software Development, Interfacing with Third-Party Vendors, Object Oriented Analysis & Design, Client Needs Assessment & Relationship Management, Database Design, Troubleshooting/Problem Solving, Software Development Lifecycle, Manufacturing Resource Planning (MRP), Bill of Materials (BOM) and Inventory.
- Languages: Visual Basic, C++, VBA, COBOL, PL/I

SELECTED ACCOMPLISHMENTS

Design and implement complex forms and reports. Define requirements, Design, and implement reporting solutions using Crystal Reports, Other Reporting Tools and SQL

- HOMES Ad Hoc Reporting Utility (EDS/US Army) – Visual Basic 6 / Crystal Reports / SQL-Server
 - Vista ERP Software (Polaris Connectors) – Crystal Reports / XML / Progress DB
 - Point Of Sale Application (EDS/Berg-FCI Electronics) – Oracle DB / PL/SQL / IQ Reports
- Completed major application release including a complete software development lifecycle meeting externally committed schedule.
- Vista ERP Implementation (Polaris Connectors) – System Testing, Project Management, Go-Live Implementation
 - Problem and Change Tracking (PACTRAC) System - Phases I (Problem) & II (Change)
 - HOMES Ad Hoc Reporting Utility

Built, maintained, and repaired applications software to improve speed, reliability, and efficiency of operation.

- Lot Tracking System (IMTEC Swiss Corporation) – MS-Access / VBA
- HOMES Ad Hoc Reporting Utility (EDS/US Army) – Visual Basic 6 / SQL-Server
- Problems & Change Tracking System (EDS/AT&T) – C++ / Informix

Performed system problem solving and on-going application support/maintenance.

- Sage MAS90 Accounting Software (IMTEC Swiss Corp)
- HOMES Housing Application (EDS/Army)
- Point Of Sale Application (EDS/Berg-FCI Electronics)

EXPERIENCE

- Polaris Connectors (via Veredus Corp), Largo, FL 2007 - present
Crystal Report Developer / LAN Administrator
Design and implement complex Crystal reports and forms. Design, report, and maintain multi-user enterprise solutions, using Crystal Reports, XML and Progress DB to complete various business objectives. Modified/created various business queries against Vista ERP database structure. Provide PC desktop support for various corporate computers as well Windows 2003 Small Business Server administrative support. Provide project management support for the implementation of the Epicor Vista ERP software project. Modify Vista preformatted Crystal reports and personalized those reports for Polaris' use. Maintained corporate website using Adobe Dreamweaver & Flash.
- InfoTech Systems, Melbourne, FL 2007
Systems Analyst
Supported Advanced Manufacturing and Inventory Control System (AMICS) flagship product by developing barcode scanner applications for Linux and Pocket PC based handheld scanners. Reviewed existing reports and developed new reports utilizing Crystal Reports XI. Provide limited DBA support for SQL Server 2005.
- FiServ Lending Solutions, Melbourne, FL 2006 - 2007
Reporting/Importing & Flood Determination Associate
Conducted daily report generation and importing of mortgage orders into Mortgage Title & Recording processing system (ILS60). Reviewed and enhanced manual report processed and automated may inefficient process through utility developed using MS-Access. Run flood determination process for client financial institutions and field various customer service inquiries.
- Through development of an automated report generation process (MS-Access/VBA), cut the beginning of the month reporting cycle from 10+ days down to 2-3 days.
- IMTEC Swiss Corporation, Ardmore, OK 2004 - 2006
Sr Computer Specialist
Conducted system needs assessments and prepared enhancement recommendations. Reviewed worked performed by outside consultant groups, managed implementation projects, and assessed results. Provided system support for corporate financial software including account adjustments, statement processing, and customer history queries.
- Upgraded the Lot Tracking System from a single-user to a multi-user application increasing data input across the enterprise and increasing communication among manufacturing personnel.
 - Provided application support for the MAS90 accounting system which increased system knowledge among users and increased productivity. Resolved routine system challenges which reduced the expense needed for outside contractor assistance.
- First Chinese Church Of Christ, Honolulu, HI 2001 - 2004
Pastor
Led congregation in worship services. Conducted wedding and funeral services. Counseled those in spiritual need. Prepared and delivered sermons and other talks. Engaged in interfaith, community, civic, educational, and recreational activities sponsored by and related to interest of denomination. Prioritized tasks and supervised a team of two administrative assistants to provide quality congregation relations support.
- Implemented PhoneTree communication technology to communicate weekly church announcements to the congregation.
 - Recommended and implemented campus-wide high-speed Internet access.
 - Taped, edited & produced Be Faithful TV program for weekly broadcast on community access television.
- EDS, Camphill, PA 1985 - 2001
Systems Engineer / Information Specialist
Analyzed software requirements with the customer to determine feasibility of design within time and cost constraints. Collaborated with staff and users to solve computer related problems, such

as malfunctions and program problems. Designed, wrote and tested application programs, using workflow charts and requirements, applying knowledge of computer capabilities, subject matter, programming languages and systems development methodologies. Worked with numerous customers in such diverse industries as manufacturing, communications, finance, medical devices and the military.

- Analyzed, developed and implemented various system and ad hoc reports for customers utilizing Crystal Reports 8.5, Easytrieve, Oracle PL/SQL and dBase.
- Acquired, analyzed and documented customer requirements for the Problem and Change Tracking (PACTRAC) System - Phases I (Problem) & II (Change). Participated in the constructed PACTRAC Phase I functions & modules and lead PACTRAC Phase II System Test team.
- Implemented, supported and enhanced numerous applications such Point Of Sale (POS) Distributor Reporting System, Foreign Order Management Information System (FOMIS), Inventory Finance System, D150 Labor Efficiency System, and Vehicle Order System.
- Managed and lead day-to-day operations for Computer Operations Center, Systems Testing team, and new Systems Engineer development.

EDUCATION

Howard University - School of Divinity, Washington, D.C. <i>M.Div, Religion</i> summa cum laude	1998
Thomas Edison State College, Trenton, NJ <i>B.A., Computer Science</i>	1994
Neptune Senior High School, Neptune, NJ <i>H.S. Diploma, College Prep</i>	1979

TRAINING

- Raving Fans Customer Service Training, FiServ Lending Solutions, Melbourne, FL, 2006
- Lean Manufacturing Training, Southern OK Tech Center, Ardmore, OK, 2005
- ISO 13485 Quality Standards Training, IMTEC Corp, Ardmore, OK, 2005
- Introduction To Manufacturing Resource Planning - APICS, BERG Electronics, Eters, PA, 1999